

INPATIENT REPORT

Filter Definition

Filter	Choice(s)
Received Date	From 10/01/2019 To 12/31/2019

CAHPS Options

CMS View applied

INPATIENT REPORT

CAHPS Summary Information

Global DOMAIN	Question	n	%
COMM W/ NURSES			
	Never		0.4
	Sometimes		1.5
	Usually		15.3
	Always		82.9
	Total	92	
Nurses treat with courtesy/respect			
	Never	0	0
	Sometimes	1	1.1
	Usually	10	10.9
	Always	81	88.0
	Total	92	
Nurses listen carefully to you			
	Never	0	0
	Sometimes	2	2.2
	Usually	14	15.2
	Always	76	82.6
	Total	92	
Nurses expl in way you understand			
	Never	1	1.1
	Sometimes	1	1.1
	Usually	18	19.8
	Always	71	78.0
	Total	91	
RESPONSE OF HOSP STAFF			
	Never		0
	Sometimes		4.8
	Usually		27.4
	Always		67.8
	Total	82	
Screening Item			
Never pressed call button			
	Checked	16	17.4
	Unchecked	76	82.6
	Total	92	
Call button help soon as wanted it			
	Never	0	0
	Sometimes	4	5.3
	Usually	19	25.0
	Always	53	69.7
	Total	76	

INPATIENT REPORT

CAHPS Summary Information

Global DOMAIN		
Question	n	%
Screening Item		
Need help bathroom/using bedpan		
Yes	48	53.9
No	41	46.1
Total	89	
Help toileting soon as you wanted		
Never	0	0
Sometimes	2	4.3
Usually	14	29.8
Always	31	66.0
Total	47	
COMM W/ DOCTORS		
Never		1.5
Sometimes		2.9
Usually		11.0
Always		84.6
Total	91	
Doctors treat with courtesy/respect		
Never	2	2.2
Sometimes	2	2.2
Usually	5	5.5
Always	82	90.1
Total	91	
Doctors listen carefully to you		
Never	1	1.1
Sometimes	4	4.4
Usually	14	15.4
Always	72	79.1
Total	91	
Doctors expl in way you understand		
Never	1	1.1
Sometimes	2	2.2
Usually	11	12.2
Always	76	84.4
Total	90	
HOSPITAL ENVIRONMENT		
Never		2.2
Sometimes		4.9
Usually		20.9
Always		71.9
Total	92	

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CAHPS Summary Information

Global DOMAIN		
Question	n	%
Cleanliness of hospital environment		
Never	3	3.3
Sometimes	6	6.5
Usually	14	15.2
Always	69	75.0
Total	92	
Quietness of hospital environment		
Never	1	1.1
Sometimes	3	3.3
Usually	24	26.7
Always	62	68.9
Total	90	
COMMUNICATION ABOUT PAIN		
Never		0
Sometimes		0
Usually		15.8
Always		84.2
Total	19	
Screening Item		
Did you have any pain		
Yes	19	63.3
No	11	36.7
Total	30	
How often staff talk about pain		
Never	0	0
Sometimes	0	0
Usually	3	15.8
Always	16	84.2
Total	19	
Staff talk about pain treatment		
Never	0	0
Sometimes	0	0
Usually	3	15.8
Always	16	84.2
Total	19	
COMM ABOUT MEDICINES		
Never		7.8
Sometimes		4.3
Usually		22.4
Always		65.5
Total	58	

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CAHPS Summary Information

Global DOMAIN		
Question	n	%
<u>Screening Item</u>		
Given medicine not taken before		
Yes	55	63.2
No	32	36.8
Total	87	
Tell you what new medicine was for		
Never	1	1.7
Sometimes	1	1.7
Usually	6	10.3
Always	50	86.2
Total	58	
Staff describe medicine side effect		
Never	8	13.8
Sometimes	4	6.9
Usually	20	34.5
Always	26	44.8
Total	58	
DISCHARGE INFORMATION		
No		11.6
Yes		88.4
Total	87	
<u>Screening Item</u>		
Left hospital- destination		
Own home	88	96.7
Another home	2	2.2
Another facility	1	1.1
Total	91	
Staff talk about help when you left		
No	10	11.6
Yes	76	88.4
Total	86	
Info re symptoms/prob to look for		
No	10	11.5
Yes	77	88.5
Total	87	
CARE TRANSITIONS		
Strongly disagree		0
Disagree		2.6
Agree		51.7
Strongly agree		45.7
Total	91	

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CAHPS Summary Information

Global DOMAIN		
Question	n	%
Hosp staff took pref into account		
StronglyDisagree	0	0
Disagree	3	3.4
Agree	53	60.2
Strongly Agree	32	36.4
Total	88	
Good understanding managing health		
StronglyDisagree	0	0
Disagree	4	4.4
Agree	42	46.2
Strongly Agree	45	49.5
Total	91	
Understood purpose of taking meds		
StronglyDisagree	0	0
Disagree	0	0
Agree	34	48.6
Strongly Agree	36	51.4
Not given meds	19	
Total	89	

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Question Analysis

Overall Section	Top Box
Overall	66.2
Std Overall	66.2
Overall	66.6
Std Admission	70.4
Admission	70.4
Speed of admission	65.5
Courtesy of person admitting	75.6
Std Room	56.7
Room	56.7
Pleasantness of room decor	49.4
Room cleanliness	62.4
Courtesy of person cleaning room	75.3
Room temperature	52.4
Noise level in and around room	44.7
Std Meals	52.0
Meals	52.0
Temperature of the food	43.4
Quality of the food	37.8
Courtesy of person served food	74.7
Std Nurses	79.4
Nurses	79.4
Friendliness/courtesy of the nurses	83.1
Promptness response to call	73.1
Nurses' attitude toward requests	79.8
Attention to special/personal needs	78.6
Nurses kept you informed	77.6
Skill of the nurses	84.1
Std Tests and Treatments	64.3
Tests and Treatments	64.3
Wait time for test or treatments	56.6
Explanations: happen during T&T	63.5
Courtesy of person took blood	68.6
Courtesy of person started IV	68.2
Std Visitors and Family	70.6
Visitors and Family	70.6
Accommodations & comfort visitors	66.7
Staff attitude toward visitors	74.7
Std Physician	68.3
Physician	68.3
Time physician spent with you	57.6
Physician concern questions/worries	65.9
Physician kept you informed	67.1

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Question Analysis

Overall Section	Top Box
Question	
Friendliness/courtesy of physician	72.6
Skill of physician	78.6
Std Discharge	57.5
Discharge	57.5
Extent felt ready discharge	58.4
Speed of discharge process	53.4
Instructions care at home	60.7
Std Personal Issues	65.6
Personal Issues	68.4
Staff concern for your privacy	72.7
How well your pain was controlled	64.2
Staff addressed emotional needs	66.3
Response concerns/complaints	61.2
Staff include decisions re:trtmnt	63.5
Staff cleaned hands †	82.7
Std Overall Assessment	72.7
Overall Assessment	72.7
Staff worked together care for you	80.9
Likelihood recommending hospital	64.0
Overall rating of care given	73.0